



JIMCO MAINTENANCE INC.

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SERVICE OVERVIEW

2009 Edition

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JIMCO MAINTENANCE INC.

The Better Cart Company™

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Jimco's History

Quality

Experience

Reliability

Started by Jim Warbington in 1967, Jimco was originally named Jim's Cart Service. As the name implies, the company primarily repaired shopping carts. To build his business, Jim traveled tirelessly throughout Florida, forging relationships with store owners and managers in virtually every corner of the state. He was so dedicated to making the stops along what came to be known as "Jim's Route" that his customers already knew beforehand when he'd be arriving and would have the carts waiting for him.

One of Jim's early accounts was Publix Super Markets. Back then, Publix was just a fraction of its current size, with less than 100 stores. Life was simple in those days. Jim and his helpers arrived at the store around closing time, consulted with the manager, and were on their way by the time the store re-opened the next day.

In 1978 Jim invited his daughter, Lynn, to work for the company when she was barely 21 years old. A highly successful example of what would become a truly modern chain grocery store, Publix would experience phenomenal growth over the next 20 years. When Lynn and her husband, Paul Moseley, purchased Jim's Cart Service in 1992, they rapidly expanded the company to meet the huge surge in demand coming from Publix stores popping up all over the Southeastern U.S.

In addition to significantly increasing the size of the company, Paul and Lynn also expanded the company's service offering to include other types of preventative maintenance. To better communicate these changes, they renamed the company Jimco Maintenance Inc. Today, Jimco operates over 50 service trucks and performs a wide variety of preventative maintenance services for all of Publix's almost 1,000 stores, located throughout Florida, Georgia, Alabama, Tennessee and South Carolina.

With the help of 20-year Jimco veterans, Lee Radefeld (General Manager) and Joe Kurecki (Operations Manager), Lynn and Paul have focused the company around 4 core service specialties. Together, these categories compose what we refer to as "Preventative Maintenance" and represent 40 years of quality, experience and reliability.

The next chapter for Jimco currently involves a big effort to introduce our services to large businesses and government-related organizations throughout the United States. We are proud to be serving new clients, such as Wal-Mart, SuperValu, and Costco. We have also designed programs for clients as diverse as gas stations, convenience stores, food distributors, automobile manufacturers, and even hospitals.



Lynn Moseley, daughter of Jimco's founder, is also the company's President.

Jimco Maintenance Inc.



Service Summary

Quality

Experience

Reliability

Quick Facts:

5 full-time trainers spend 4-6 weeks training our employees to insure the highest quality commitments and service standards.



Often operating in the middle of the night, Jimco trucks are completely self sufficient service vehicles. Power generators capable of running all electric tools are just one of many examples.



With GPS systems installed in all trucks, we're able to manage our vehicle logistics in an extremely organized and efficient manner. Jimco customers can rely on us to be dependable and on time.

For over 40 years, Jimco has been a pioneering force in preventative maintenance and retail cart services. We have over 50 fully equipped service trucks that provide over many thousands of scheduled operations each year across the United States.

As an industry leader with experience in a wide range of specialties, Jimco offers facility programs across 4 core areas:

- Equipment/Cart Maintenance
- Rolling Stock Parts Supply
- Pressure Cleaning
- Facility Painting Services

A sales sheet containing information about these services is available upon request.



Our highly trained technicians implement each service according to a quality assurance program born out of years of dedication and hard work. This helps insure that each job adheres to the highest levels of quality. Recognizing that project management and accurate information is an important part of our service, we have also instituted a thorough reporting process that allows us to track all project ramifications from beginning to end.

This includes evaluating infrastructure and equipment to create customized maintenance plans and detailed information reports that:

1. Can be scaled to meet the needs of both large and small clients;
2. Extend the life and aesthetic quality of all types of rolling stock equipment, as well as deter shopping cart theft;
3. Provide liability reports that illustrate how our services lower the risk of tortious law suits; and
4. Make key data available online through a client specific secure web portal.

As a company that buys and installs over 1,000,000 wheels and casters each year, Jimco can also deliver unbeatable prices for all types of rolling stock equipment. See our Rolling Stock Parts Supply sales sheet or call today for more information!

Jimco Maintenance Inc.



Equipment and Cart Maintenance

Quality

Experience

Reliability



In the beginning there was the shopping cart. For Jimco, at least, that's the way it started. As the company grew over the past 40 years, we expanded our services to provide maintenance for a wide variety of machinery and plant infrastructure.

For your convenience, we've listed some of these services here. Remember to call if you don't see what you're looking for. Jimco is your company for creating customized maintenance programs.

Shopping Carts and Rolling Stock Equipment

- Lubricate
 - Weld
 - Repair
- Pressure Cleaning and Parts replacement also available. See applicable sales sheets.

All types of Pallet Jacks, Floats, Hand & Work Carts are serviced.



Jimco service trucks are stocked with the highest quality parts and repair tools, such as Miller Mig Welders. Oxygen/Acetylene tanks are available for a variety of speciality welding.



A taste of what we do:
Lubricate and Replace Bearings
Pivot Points, Steer Wheels/Axles,
Load Rollers and Brackets. **Install on Scissor Lifts:** Safety Rails, Roll Plates, Cups & Flaps, and Cords/Control Boxes. **Weld and Repair or Replace:** Chains, Toe Guards,

Mogul Bearings, Steel Plates, Safety Chains, and much more! A wide range of **Compactor** services are also available.

We offer free onsite evaluations and detailed reports outlining a maintenance program customized to the needs of your facilities.



Dock, Warehouse and Heavy Equipment

Scissor Lift, on left, and Dock Leveler shown on bottom-right.

As preventative maintenance specialists, Jimco has the skills and processes to ensure that you get the most use out of your equipment while taking the least possible safety risks. You can count on Jimco to have both the resources and dedication to deliver an ongoing program scaled to meet your needs and never let you down.



Jimco Maintenance Inc.



Rolling Stock Parts Supply

Quality

Experience

Reliability

Jimco maintains hundreds of thousands of shopping carts and purchases over 1,000,000 wheels and casters annually for an impressive range of rolling stock equipment. To put it simply: Jimco's got buying power. That's why we can pass along great savings to our customers.

What's more, we've been doing it for over 40 years. Our customers can rely on Jimco to know this business like no one else. This page gives just a glimpse of the many parts we supply. Please call today to receive a complete catalog.



Cartronics Programmable Locking Casters

Gatekeeper Systems GS2 and SmartWheel Technology



We inventory a wide range of wheels: **Heat Resistant, Polyon, Rubber, Phenolic and Thermal Plastic Elastomer** or "TPE"



State-of-the-Art Shopping Cart Containment Solutions

Jimco is a proud service partner of both Gatekeeper and Cartronics. Whether your stores use one or both of these systems, you can be sure our service technicians have the equipment and training to do the job right.

We can supply wheels and casters, assembled or sold separately, for all of your rolling stock equipment.

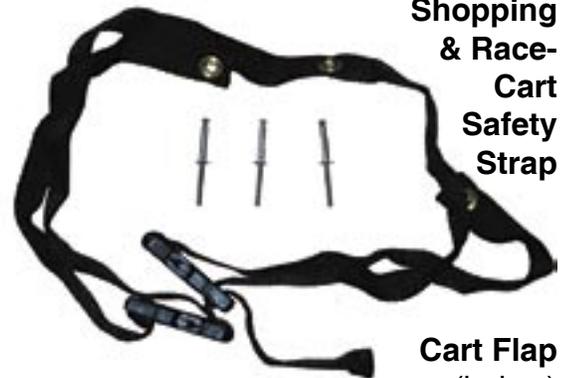


Run Around Swivel Caster (shown on left); **Square Swivel Caster** with 5 inch cart wheel (below).

A running inventory of virtually all parts for shopping carts is always on hand. Also stocking Chrome Gates and Stop Bars, Baby Seats, Shopping Cart Bumpers, and Casters for wheels of all kinds.



Examples of some miscellaneous items: **Weld-on Slats, Rack and Float Horns, Axles, and Mop Bucket Casters.**



Shopping & Race-Cart Safety Strap

Cart Flap (below)



Jimco Maintenance Inc.



Pressure Cleaning

Quality

Experience

Reliability



Jimco takes pressure cleaning seriously. That's why every truck is equipped with commercial-grade Delco pressure cleaners. Each machine has 3,000 PSI blasting power and contains burner units capable of heating water moving at 5 gallons per minute to 200 degrees Fahrenheit. Whatever pressure cleaning needs you may have, Jimco can get the job done.

Designed to be self-sufficient and environmentally friendly, our trucks are also outfitted with high-tech water drainage systems to capture polluted runoff.

For more information about Jimco's capabilities in these and other sensitive areas, such as spill clean-ups, water booms, and gas station skimmer drains, please call us today!

As the list below illustrates, our service technicians are highly skilled in a variety of pressure cleaning applications. And remember, Jimco specializes in creating custom maintenance programs. We can integrate whatever is shown here with any combination of our other services.

Carts and Rolling Stock Equipment

All types of retail food related departments, such as Bakery, Deli, Meat, Produce, Market, Dairy, and Seafood. Also includes all related cookware: Bakery and Meat Pans, Cutting Boards, Tables, and Carts of all kinds: Grocery, Floats, Hand Trucks, Racks, Food Carts, etc.

Heavy Equipment and Warehouse

Compactors, Scissor Lifts, Loading Docks, Dock Canopies, Dock Levelers, Walls, Concrete Floors, Pallet Jacks, and more.

Janitorial Equipment

Hand Baskets, Trashcans/carts, Ladders, Mop Buckets, etc.

Exterior Displays and Infrastructure

Sidewalks, Walls, Ceilings, Columns, Gutters, Windows, Window Sills, Exterior Receptacles, Phone Booths, Benches, and Newspaper Racks. (These are typically treated with detergent and cleaned.)

Delco 5300



Water containment devices for gas station pressure washing and toxic spills (such as oil and grease) are available.

Hood Cleaning

Service Hoods, Exhaust Systems, and Heat Risers.

Jimco is certified by IKECA and NFPA 96 compliant.

Each year Jimco hot water pressure cleans over 8 million square feet of sidewalk at 1,700 shopping centers!

Jimco Maintenance Inc.



Facility Painting Services

Quality

Experience

Reliability

Safety and Beauty. What could be more important? Over the years, Jimco has built its business around giving you both. We've developed processes for enhancing the aesthetic value of your facilities while helping you manage key safety requirements at the same time.

That's why Jimco employs full-time painters who are trained to handle a wide range of needs. As preventative maintenance experts, we can help identify plant infrastructure that requires protective and/or safety painting. Whether the job is inside or outside, Jimco's got you covered.

If it's got protective paint on it, Jimco wants to know. Generators are just one of the many pieces of equipment we paint.



We can also identify less obvious needs like the raised equipment pads on the left or the warehouse staircase (shown below), both of which require yellow safety paint.

Some of the many types of facilities painting that Jimco can offer your organization are:

Fire Doors & Exitways

Generators

Equipment Pads

Safety Rails & Poles

A/C & Refrigeration Frames

All necessary infrastructure is cleaned prior to painting with our commercial-grade, hot water capable Delco pressure washers.

Scissor Lifts

Mold & Mildew Removal
Always Available

Compactors

Strip Malls & Plazas

Graffiti Repair

Industrial Parks/Commercial Centers

Curb Painting

Dock Levelers

Pit Frames

**Truck Backup/
Loading Dock
Lines**

Degreasers, Rust inhibitors and primers are always on hand to ensure the job's done right.



Warehouses

Jimco manages whatever safety signs are required to reduce plant liability. You can rely on our documentation and ongoing support.



Jimco Maintenance Inc.

JIMCO CORE SERVICES

- Equipment/Cart Sales & Maintenance
- Rolling Stock Parts Supply
- Pressure Cleaning
- Facility Painting Services



OUR SERVICE TERRITORY

Our crews operate out of self-contained trucks and are fully equipped with state-of-the-art equipment (including welding machines) to offer a complete range of on-site services. We have the financial capability and experience to roll out service programs anywhere in North America.

We can also customize a preventative maintenance program to meet the needs of any size organization. We provide no-obligation, on-site evaluations with detailed reports outlining not just costs, but recommended services and safety enhancements that reduce liability.

BENEFITS OF USING JIMCO MAINTENANCE

Quality Assurance Programs

Jimco is celebrating its 40th anniversary this year!! That's 40 years of developing systems and processes for every service we perform. From equipment maintenance to pressure washing, we train our technicians to do more than just a good job. Our full-time trainers provide the experience and skills to do the job right every time.

Liability Reduction

Jimco knows safety. So you can rely on us to be your partner in accident prevention. Our on-site evaluations inform how your facility's safety can be improved. An on-going preventative maintenance program will ensure that your targets are being met.

Information Reporting

As your safety consultants, we can create a tracking system for liability sensitive equipment and infrastructure. This information is kept on file and can be made available electronically as well as in print. Some past examples include barcoding store ladders and pallet jacks.

Certified Woman-Owned Business

Jimco's President, Lynn Moseley, is also the company's majority shareholder. We are a proud member of the **Women's Business Enterprise National Council**.

Environmentally Conscious

We take extra steps to make sure we're doing business responsibly. That's why all of the detergents we use are biodegradable. We also use water booms and gas station skimmer boxes to capture hydrocarbons, petroleum deposits, and greases.



THE BETTER CART COMPANY™